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**From:** Hamady, Fakhri [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=3BB2F045B5F84AE88ECD1C1A405B59F3-HAMADY, FAKHRI]  
**Sent:** 1/5/2016 2:29:39 PM  
**To:** Kyle.Bowker@dot.gov  
**CC:** Healy, Stephen [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=d1638b0a30364c7d98ea7af410a9cb2a-Healy, Stephen]  
**Subject:** RE: NHTSA contact info  
**Attachments:** FOI\_FMX\_QR2.pdf; FOI\_FMX\_QR3.pdf

Hi Kyle,

Please find attached the Ford quarterly progress reports for the EPA VERR 1403. If you have further questions or require additional information, please feel free to contact me.

Regards,  
FJ Hamady

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**From:** Kyle.Bowker@dot.gov [mailto:Kyle.Bowker@dot.gov]  
**Sent:** Tuesday, January 05, 2016 7:38 AM  
**To:** Hamady, Fakhri <hamady.fakhri@epa.gov>  
**Cc:** Healy, Stephen <healy.stephen@epa.gov>  
**Subject:** RE: NHTSA contact info

Fakhri,

Thank you for the VERR1403 documents. Could you please also send me all the related quarterly reports showing completion rates? Ford tells us that ~75% of affected vehicles have already had their PCM reflashed but I'd like to get the official numbers from EPA. Thanks.

Sincerely,  
Kyle Bowker, CNG-FSI, IAAI-FIT  
NHTSA Office of Defects Investigation  
(202)366-9597  
[kyle.bowker@dot.gov](mailto:kyle.bowker@dot.gov)  
**Report Vehicle Safety Defects!**  
[www.safercar.gov](http://www.safercar.gov)

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**From:** Hamady, Fakhri [mailto:hamady.fakhri@epa.gov]  
**Sent:** Monday, January 04, 2016 2:56 PM  
**To:** Bowker, Kyle (NHTSA)  
**Cc:** Healy, Stephen  
**Subject:** RE: NHTSA contact info

Mr. Bowker,

Please find attached the documents you requested for Ford-EPA VERR1403 report including owner and dealer notification letters and repair instruction. The quarterly reports for this VERR are not submitted yet to EPA Verify system. If you have further questions or require additional information, please feel free to contact me.

Regards,  
FJ Hamady

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Fakhri J. Hamady, Ph.D., ME  
Technical Advisor  
Compliance Division  
Office of Transportation & Air Quality  
U.S. Environmental Protection Agency  
2000 Traverwood Dr.  
Ann Arbor, MI 4810

Tel: (734) 214-4330  
[hamady.fakhri@epa.gov](mailto:hamady.fakhri@epa.gov)

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**From:** Healy, Stephen  
**Sent:** Friday, December 18, 2015 8:13 AM  
**To:** Hamady, Fakhri <[hamady.fakhri@epa.gov](mailto:hamady.fakhri@epa.gov)>  
**Subject:** FW: NHTSA contact info

FJ,  
Could you please assist Mr Bowker with this information.  
Thanks  
Steve

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**From:** [Kyle.Bowker@dot.gov](mailto:Kyle.Bowker@dot.gov) [mailto:[Kyle.Bowker@dot.gov](mailto:Kyle.Bowker@dot.gov)]  
**Sent:** Thursday, December 17, 2015 1:06 PM  
**To:** Healy, Stephen <[healy.stephen@epa.gov](mailto:healy.stephen@epa.gov)>  
**Subject:** RE: NHTSA contact info

Stephen,

We last spoke earlier this year on the Ford F-Super Duty 6.7L diesel EGT sensor/ engine stalling issue (EPA VERR 1310).

Ford has also conducted an emissions recall (Ford VERR 14E03) on all 2011-2014 Ford F-250/350/450/550 with 6.7L "Power Stroke" diesel engines produced from February 22, 2010 – November 6, 2013 to address issues with the SCR system. The remedy includes a new PCM calibration, which also happens to change how certain vehicles with older calibrations respond to EGT sensor faults. Essentially, the updated PCM calibration addresses many of our safety concerns with the EGT sensor faults on the 2011-2012 trucks.

Could you please send me any/all documents Ford submitted to EPA on 14E03 including draft owner notification letters and technical service bulletins?

Could you please also send me all the 14E03 quarterly reports? Ford tells us that ~75% of affected vehicles have already had their PCM reflashed but I'd like to get the official numbers from EPA. Thanks.

Sincerely,  
Kyle Bowker, CNG-FSI, IAAI-FIT  
NHTSA Office of Defects Investigation  
(202)366-9597  
[kyle.bowker@dot.gov](mailto:kyle.bowker@dot.gov)  
**Report Vehicle Safety Defects!**  
[www.safercar.gov](http://www.safercar.gov)

**From:** Healy, Stephen [mailto:healy.stephen@epa.gov]

**Sent:** Wednesday, February 18, 2015 11:43 AM

**To:** Bowker, Kyle (NHTSA)

**Subject:** RE: NHTSA contact info

Kyle,

Attached are the defect report and recall report from Ford regarding this issue. Also I have copied the latest quarterly report summary.

▼ VERR Number = 1310 ✕  
▼ 1

| <a href="#">Click to View all Related Data</a> | <a href="#">Mfr Name</a> | <a href="#">VERR Number</a> | <a href="#">Calendar Year Of Report</a> | <a href="#">Quarter Report Number</a> | <a href="#">Ver. #</a> | <a href="#">Date Submitted</a> | <a href="#">Update</a> | <a href="#">Submitter Name</a> | <a href="#">Number Involved In Recall</a> | <a href="#">Number Actually Receiving Repair</a> | <a href="#">Notes</a> |
|--|--------------------------|-----------------------------|---|---------------------------------------|------------------------|--------------------------------|------------------------|--------------------------------|---|--|-----------------------|
| <a href="#">View</a>                           | Ford Motor Company       | 1310                        | 2014                                    | 4                                     | -                      | 06-FEB-15                      | -                      |                                | 2954                                      | 2518   | -                     |
| <a href="#">View</a>                           | Ford Motor Company       | 1310                        | 2014                                    | 3                                     | -                      | 30-OCT-14                      | -                      |                                | 2954                                      | 2402   | -                     |
| <a href="#">View</a>                           | Ford Motor Company       | 1310                        | 2014                                    | 2                                     | -                      | 30-JUL-14                      | -                      |                                | 2954                                      | 2314   | -                     |
| <a href="#">View</a>                           | Ford Motor Company       | 1310                        | 2014                                    | 1                                     | -                      | 01-MAY-14                      | -                      |                                | 2954                                      | 2206   | -                     |

**Number Covered by Test Group : 311**

| <a href="#">Manufacturer</a> | <a href="#">VERR Number</a> | <a href="#">Engine Family or Test Group</a> | <a href="#">Sales Area</a>   | <a href="#">Make</a> | <a href="#">Model</a> | <a href="#">Or Cal Model</a> | <a href="#">Year</a> | <a href="#">Displacement</a> |
|------------------------------|-----------------------------|---|------------------------------|----------------------|-----------------------|------------------------------|----------------------|------------------------------|
| Ford Motor Company           | 1310                        | BFMXH06.7A24                                | 50-State (CA+177 States+FED) | Ford                 | F-Series Super Duty   |                              | 2011                 | 6.7                          |

**Number Covered by Test Group : 387**

| <a href="#">Manufacturer</a> | <a href="#">VERR Number</a> | <a href="#">Engine Family or Test Group</a> | <a href="#">Sales Area</a>   | <a href="#">Make</a> | <a href="#">Model</a> | <a href="#">Or Cal Model</a> | <a href="#">Year</a> | <a href="#">Displacement</a> |
|------------------------------|-----------------------------|---|------------------------------|----------------------|-----------------------|------------------------------|----------------------|------------------------------|
| Ford Motor Company           | 1310                        | CFMXH06.7A24                                | 50-State (CA+177 States+FED) | Ford                 | F-Series Super Duty   |                              | 2012                 | 6.7                          |

**Number Covered by Test Group : 929**

| <a href="#">Manufacturer</a> | <a href="#">VERR Number</a> | <a href="#">Engine Family or Test Group</a> | <a href="#">Sales Area</a>   | <a href="#">Make</a> | <a href="#">Model</a> | <a href="#">Or Cal Model</a> | <a href="#">Year</a> | <a href="#">Displacement</a> |
|------------------------------|-----------------------------|---|------------------------------|----------------------|-----------------------|------------------------------|----------------------|------------------------------|
| Ford Motor Company           | 1310                        | BFMXH06.7B23                                | 50-State (CA+177 States+FED) | Ford                 | F-Series Super Duty   |                              | 2011                 | 6.7                          |

**Number Covered by Test Group : 1318**

| <a href="#">Manufacturer</a> | <a href="#">VERR Number</a> | <a href="#">Engine Family or Test Group</a> | <a href="#">Sales Area</a>   | <a href="#">Make</a> | <a href="#">Model</a> | <a href="#">Or Cal Model</a> | <a href="#">Year</a> | <a href="#">Displacement</a> |
|------------------------------|-----------------------------|---|------------------------------|----------------------|-----------------------|------------------------------|----------------------|------------------------------|
| Ford Motor Company           | 1310                        | CFMXH06.7B23                                | 50-State (CA+177 States+FED) | Ford                 | F-Series Super Duty   |                              | 2012                 | 6.7                          |

1 - 4 of 4

**From:** Kyle.Bowker@dot.gov [mailto:Kyle.Bowker@dot.gov]

**Sent:** Wednesday, February 18, 2015 9:40 AM

**To:** Healy, Stephen  
**Subject:** FW: NHTSA contact info

To Mr. Stephen Healy,

Please see documents attached. They go with the message all the way at the bottom of this e-mail chain. Do you have any availability this afternoon to discuss? I am free from 2PM onwards. Thanks.

Sincerely,  
Kyle Bowker  
Office of Defects Investigation  
(202)366-9597  
[kyle.bowker@dot.gov](mailto:kyle.bowker@dot.gov)  
**Report Vehicle Safety Defects!**  
[www.safercar.gov](http://www.safercar.gov)

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**From:** Sabourin, Michael [<mailto:sabourin.michael@epa.gov>]  
**Sent:** Tuesday, February 17, 2015 4:53 PM  
**To:** Bowker, Kyle (NHTSA)  
**Cc:** Healy, Stephen  
**Subject:** RE: NHTSA contact info

Kyle,

The person you will want to talk to is Stephen Healy.

Attached is his email address. His office phone # is 734-214-4121.

Regards,

Mike

\*\*\*\*\*

Michael Sabourin  
Program Engineer, Compliance Division  
Office of Transportation and Air Quality  
Environmental Protection Agency  
2000 Traverwood Drive, Ann Arbor MI 48105  
[sabourin.michael@epa.gov](mailto:sabourin.michael@epa.gov)  
(734) 214-4316

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**From:** [Kyle.Bowker@dot.gov](mailto:Kyle.Bowker@dot.gov) [<mailto:Kyle.Bowker@dot.gov>]  
**Sent:** Tuesday, February 17, 2015 3:13 PM  
**To:** Sabourin, Michael  
**Subject:** RE: NHTSA contact info

Per our conversation today, could you please share with me the contact information for the person at EPA who maintains liaison with Ford Motor Company and who is most familiar with the engine discussed below? Thank you.

Sincerely,

Kyle Bowker  
Office of Defects Investigation  
(202)366-9597  
[kyle.bowker@dot.gov](mailto:kyle.bowker@dot.gov)  
**Report Vehicle Safety Defects!**  
[www.safercar.gov](http://www.safercar.gov)

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**From:** Bowker, Kyle (NHTSA)  
**Sent:** Monday, February 09, 2015 1:39 PM  
**To:** Sabourin, Michael  
**Subject:** RE: NHTSA contact info

To Michael Sabourin,

I'd like to talk to you about 2011-2012 Ford F-250/350/450/550 SuperDuty trucks equipped with 6.7L Diesel "Power Stroke" engines. I am conducting an investigation into an alleged safety defect on these vehicles involving exhaust gas temperature (EGT) sensors and powertrain control module (PCM) software calibrations that may malfunction and result in engine stalling with no immediate restart capability. Our safety concern is disabled vehicles in or near the roadway and the risk of crash associated with that condition. I am aware of Ford's emissions recall 14E03 and I figured it would be a good idea for us to chat and share knowledge. Please feel free to give me a call at your convenience. Thanks.

Sincerely,  
Kyle Bowker  
Office of Defects Investigation  
(202)366-9597  
[kyle.bowker@dot.gov](mailto:kyle.bowker@dot.gov)  
**Report Vehicle Safety Defects!**  
[www.safercar.gov](http://www.safercar.gov)

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**From:** DeBord, Steven [<mailto:DeBord.Steven@epa.gov>]  
**Sent:** Friday, February 06, 2015 10:59 AM  
**To:** Sabourin, Michael  
**Cc:** Bowker, Kyle (NHTSA)  
**Subject:** NHTSA contact info

Mike,

I spoke with Kyle at NHTSA this morning on the Carrollton School bus issue and he asked for your contact info on a separate issue. Can you reach out?

Thanks!  
Steve